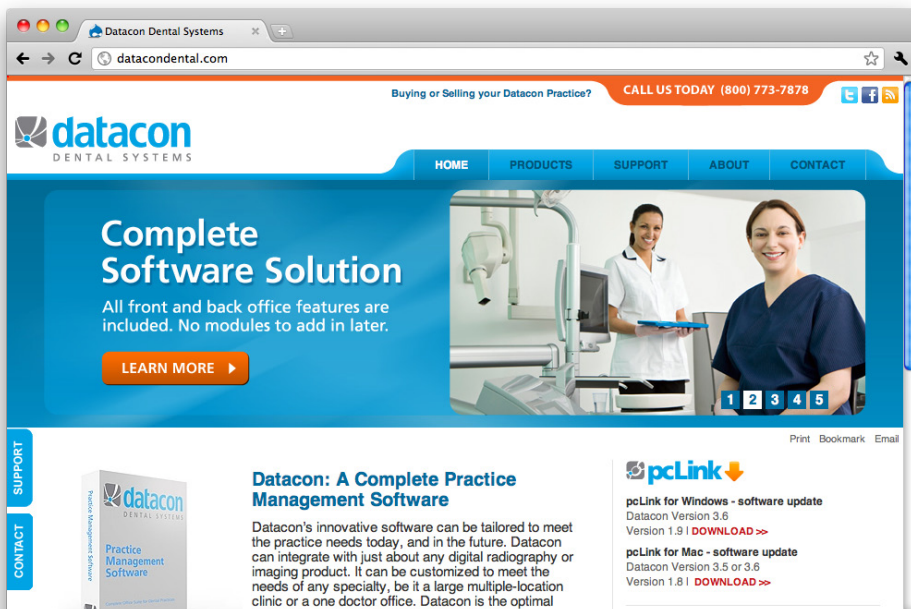


## Datacon is Proud to Announce the Launch of our New Website

by Ramon Garcia, Account Executive



Datacon Dental Systems has been hard at work to create a website that will be beneficial to our current clients and our newest members. The purpose of the new site is to allow our clients another way to access our support staff, act as a repository for support documents, report developments regarding the software, and avail our clients of the latest information in the dental industry. We have also updated the look to be more user friendly and easy to navigate.

Please take a few moments and go to [www.datacondental.com](http://www.datacondental.com) to view some of the new areas we have designated for your benefit.

### Support

Our new Support area has a host of options to provide your office with easily accessible information. Contact links, documentation, software updates, and training are a few of the resources available under this heading. This will be the area that you will find yourself referring to most often.



### Contacting Support

Under the Support menu there is a support contact form that can be filled out. It will allow you to enter your support issue and contact information. An email will be submitted to our support staff and your office will be contacted in short order.

We have also provided an easy contact form that pops out of the left side of the browser. This tab is available on every page and you can complete the form at any point within the website.

Of course, if this is an immediate issue, then you will still be able to call our support hotline at 800-773-7878.

### Contacting Sales

Likewise, there is a Contact form that will generate an email to the Sales Department. Use this form if you have questions regarding systems upgrades or new offerings. **▶▶ (cont'd)**

## Win an iPad 2!

[www.DataconDental.com](http://www.DataconDental.com)

Visit our NEW site at [www.datacondental.com](http://www.datacondental.com) and enter to win an iPad 2. Enter the contact information and deliver a testimonial. We may even post yours to the site!

No purchase necessary. Drawing will take place May 31, 2011. Winner's name will be posted on [www.datacondental.com](http://www.datacondental.com). Offer available only to current Datacon clients and their staff.



»» (cont'd)



### Documentation

Our new Documentation area will have the information you remember from your Datacon Essentials manual. We aim to have this as our central repository of all things Datacon. You will have the most updated How-To's and step-by-step instructions on various tasks.

We are repurposing our world of documentation to be disseminated via the web. Keep checking back for new documents as we will be constantly updating and adding to this area. As time goes on, our support staff will guide you there for information as it comes available and is relevant to your needs.



### Downloads

Our updated software will be available for download in the Downloads section. Check back here often for the latest version of software. Additionally, we will post update notifications on the home page of our site. Be sure to check the version number against your version of pcLink.



### Training

Update your skills or train your new staff. The training section will bring you to a contact form to let us know that you have requested training. Our training specialists will contact you to set up an online or in-person training. Remember to refer to the Documentation section to download and print the necessary publications to get you started.



### Integration

The integration section will have the latest information regarding our software's ability to integrate with all of the major software players in the dental industry. Integration documents will be available under the Documentation section. Check here for links to products that we currently integrate with. If you don't see a product or service listed, then contact us. We may already be working on integration. If not, then let us know. We'll do what we can to make that happen.



### Selling (or Purchasing) Your Datacon Practice

Be sure to reference this area when considering selling your practice. It is vital that doctors know the particulars when changing ownership. There are many things that need to be put into place before the ownership changes hands, including the final receivable balance, that will affect the bottom line.

### RSS

#### News Feeds and Newsletters

Check for the latest news. We will be displaying RSS (web content feeds) from CDA, ADA, HIPAA, Apple, Microsoft, and other sources, in addition to the standard Datacon news. If it is relevant to your practice it will be there. Our goal is to create a central point for clients to get information as it directly relates to their practice. News concerning software, hardware, compliance, insurance, or dental organizations will be accessible on our site.

We will also be posting our archived newsletters in this area. If you read something a few months ago that you wanted to reference but misplaced your newsletter, then you'll have somewhere to retrieve a backdated issue.

### Going Forward

As with anything on the internet, our website is organic and fluid. We will be constantly updating it. We plan to add more features and functions to the site including, but not limited to, an online support chat feature, a knowledge base community area and task roadmaps.

## Upcoming Afternoon Classes and Events

### May

**Tuesday, 5/3**

**1 - 4 pm**

New User Seminar \*

**Thursday-Saturday, 5/12-14**

**CDA Spring Session**

Anaheim, CA

Booth #1359

**Thursday, 5/26**

**1 - 4 pm**

Power User Seminar \*

### June

**Thursday, 6/16**

**1 - 4 pm**

New User Seminar \*

**Tuesday, 6/21**

**1 - 4 pm**

AirTight Recall\*

### July

**Thursday, 7/7**

**1 - 4 pm**

New User Seminar \*

**Tuesday, 7/12**

**1 - 4 pm**

Analysis Reports Seminar

Also, all classes are available via the Internet by appointment

\* Qualifies for CE Credits

## Are You Going?

**CDA: Anaheim 2011: Visit and win!**

**Win an Apple TV:** Visit the booth and enter to win an Apple TV.

**FREE Training:** On each day of the exhibits, the first two clients to bring this newsletter to our booth will win two hours of online training. *(limited to one win per office)*



Anaheim  
Thursday-Saturday  
May 12-14  
Booth #1359

